



End User Desktop Computing  
Course List - March 2009

<b>End User Desktop Computing</b>		<b>Acronym</b>
<b>Computer Basics</b>		<b>CMB001</b>
Computer Basics: 1 Using Your PC		cb1
<b>Computing Concepts</b>		<b>COMCPT</b>
Computing Concepts: 1 Types of Security		comc01
Computing Concepts: 2 Security Risks		comc02
Computing Concepts: 3 Database Basics		comc03
Computing Concepts: 4 Selecting Databases		comc04
Computing Concepts: 5 Data Processing		comc05
Computing Concepts: 6 Managing Data		comc06
Computing Concepts: 7 Teleprocessing		comc07
Computing Concepts: 8 Transmitting Data		comc08
Computing Concepts: 9 Messages		comc09



End User Desktop Computing  
Course List - March 2009

End User Desktop Computing	Acronym
<b>Crystal Reports 8</b>	<b>CRYSTL</b>
Crystal Reports 8: 1 Getting Started	crys01
Crystal Reports 8: 2 Designing a Report	crys02
Crystal Reports 8: 3 Selecting Records	crys03
Crystal Reports 8: 4 Sorting and Grouping Data	crys04
Crystal Reports 8: 5 Creating Summary Totals, Reports, and Graphs	crys05
Crystal Reports 8: 6 Formulas and Functions	crys06
Crystal Reports 8: 7 Printing and Exporting Reports	crys07
Crystal Reports 8: 8 Linking Tables	crys08
<b>Crystal Reports XI</b>	<b>XICRYS</b>
Crystal Reports XI: 1 Navigating the Design Environment	xicr01
Crystal Reports XI: 2 Selecting Just the Right Data Source(s) for Your Report	xicr02
Crystal Reports XI: 3 Do It Yourself and Wizard Reporting	xicr03
Crystal Reports XI: 4 Selecting and Organizing Your Report Data	xicr04
Crystal Reports XI: 5 Manipulating Your Report Data in Meaningful Ways	xicr05
Crystal Reports XI: 6 Letting Formulas and Functions Do All the Work	xicr06
Crystal Reports XI: 7 Creating Dynamic Reports with Parameters	xicr07
Crystal Reports XI: 8 Formatting Reports that Function and Sizzle	xicr08
Crystal Reports XI: 9 Making Report Sections Work for You	xicr09
Crystal Reports XI:10 Visualizing Your Report Data with Charts and Maps	xicr10
<b>GroupWise 5.5</b>	<b>GROU55</b>
GroupWise 5.5: 1 Getting Started with GroupWise	grou01
GroupWise 5.5: 2 Creating and Sending Messages	grou02
GroupWise 5.5: 3 Organizing Your Mailbox	grou03
GroupWise 5.5: 4 Calendar, Task and Phone Features	grou04
GroupWise 5.5: 5 Managing Documents and Folders	grou05
GroupWise 5.5: 6 Advanced GroupWise Features	grou06
<b>GroupWise 6.5</b>	<b>GW65NV</b>
GroupWise 6.5: 1 Getting Started	gw6501
GroupWise 6.5: 2 Messages and the Address Book	gw6502
GroupWise 6.5: 3 Managing Messages	gw6503
GroupWise 6.5: 4 Calendars and Tasks	gw6504
GroupWise 6.5: 5 Advanced GroupWise Features	gw6505
GroupWise 6.5: 6 Managing Documents	gw6506
GroupWise 6.5: 7 Remote Access and Customizing GroupWise	gw6507
GroupWise 6.5: 8 Mobile GroupWise Access	gw6508



End User Desktop Computing  
Course List - March 2009

End User Desktop Computing	Acronym
<b>Introduction to PCs</b>	<b>PCS4HM</b>
Introduction to PCs: 1 Introducing the PC	pcs401
Introduction to PCs: 2 Using Your PC	pcs402
Introduction to PCs: 3 Working with Folders and Files	pcs403
Introduction to PCs: 4 Inside Your PC	pcs404
Introduction to PCs: 5 Basic Peripherals	pcs405
Introduction to PCs: 6 Other Peripherals	pcs406
Introduction to PCs: 7 Understanding Software	pcs407
Introduction to PCs: 8 Introducing the Internet	pcs408
Introduction to PCs: 9 Internet and E-mail Tips	pcs409
Introduction to PCs:10 Troubleshooting and Tips	pcs410
<b>Lotus Notes 6.5</b>	<b>LTNT65</b>
Lotus Notes 6.5: 1 Mail	ltnt01
Lotus Notes 6.5: 2 Calendar, To Do Lists and Address Books	ltnt02
Lotus Notes 6.5: 3 Databases	ltnt03
Lotus Notes 6.5: 4 Managing and Enhancing Documents	ltnt04
Lotus Notes 6.5: 5 Advanced Notes Features	ltnt05
<b>Lotus Notes 8.5</b>	<b>LONO85</b>
Lotus Notes 8.5: 1 Exploring Lotus Notes 8.5	lono01
Lotus Notes 8.5: 2 Sending and Receiving E-Mail	lono02
Lotus Notes 8.5: 3 Scheduling Appointments and Meetings	lono03
Lotus Notes 8.5: 4 Defining Contacts and To Do Items	lono04
Lotus Notes 8.5: 5 Using the Productivity Tools and Web Browser	lono05
<b>Lotus Notes R5</b>	<b>NO5LIB</b>
Lotus Notes R5: 1 Getting Around in Notes	no1
Lotus Notes R5: 2 Reading and Sending Mail	no2
Lotus Notes R5: 3 Managing Mail	no3
Lotus Notes R5: 4 Using the Calendar	no4
Lotus Notes R5: 5 Meetings & Address Books	no5
Lotus Notes R5: 6 Browsing the Web	no6
Lotus Notes R5: 7 Editing Documents	no7
Lotus Notes R5: 8 Using Document Tables	no8
Lotus Notes R5: 9 File Attachments & Links	no9
Lotus Notes R5:10 Finding and Viewing Data	n10
Lotus Notes R5:11 Replication	n11
Lotus Notes R5:12 Using Notes Remotely	n12
<b>Paint Shop Pro 5:1 Working With Graphics</b>	<b>PSP001</b>
Paint Shop Pro 5:1 Working With Graphics	ps1
Paint Shop Pro 5:2 Enhancing Images	ps2



End User Desktop Computing  
Course List - March 2009

End User Desktop Computing	Acronym
<b>SAP R/3 Release 4.6</b>	<b>SAPR34</b>
SAP R/3 Release 4.6: 1 Getting Started	sapr01
SAP R/3 Release 4.6: 2 Using the Task Interface	sapr02
SAP R/3 Release 4.6: 3 Working with Data in a Task	sapr03
SAP R/3 Release 4.6: 4 Optimizing R/3 and Getting Help	sapr04
SAP R/3 Release 4.6: 5 Reporting	sapr05
<b>Visio 2002</b>	<b>VIS2K2</b>
Visio 2002: 1 Using Tools, Commands, Custom Toolbars, and Menus	vis201
Visio 2002: 2 Working with Objects and Hyperlinks	vis202
Visio 2002: 3 Using the Shape Menu	vis203
Visio 2002: 4 Working with Shapes	vis204
Visio 2002: 5 Defining and Using Styles, Custom Properties, and Templates	vis205
Visio 2002: 6 Working with Pages, Layers, and Stencils	vis206
Visio 2002: 7 Working with Data	vis207
Visio 2002: 8 Understanding ShapeSheets	vis208
Visio 2002: 9 Working with Flowcharts	vis209
Visio 2002:10 Creating Database Models	vis210



End User Desktop Computing  
Course List - March 2009

End User Desktop Computing

Acronym



## Technical General Course List - March 2009

Series: Course Title	Acronym
<b>C in 21 Days</b>	<b>CLIB</b>
C in 21 Days: 1 Week 1	cl1
C in 21 Days: 2 Week 2	cl2
C in 21 Days: 3 Week 3	cl3
<b>Cisco Related Series by MindLeaders BCMSN 642-811</b>	<b>BCMSNF</b>
Cisco Related Series by MindLeaders BCMSN 642-811: 1 Switched Networks, VLANs, and Trunks	bcms01
Cisco Related Series by MindLeaders BCMSN 642-811: 2 Spanning Tree Protocol	bcms02
Cisco Related Series by MindLeaders BCMSN 642-811: 3 Enhancements to STP	bcms03
Cisco Related Series by MindLeaders BCMSN 642-811: 4 Multilayer Switching	bcms04
Cisco Related Series by MindLeaders BCMSN 642-811: 5 Availability and Redundancy	bcms05
Cisco Related Series by MindLeaders BCMSN 642-811: 6 Multicasts	bcms06
Cisco Related Series by MindLeaders BCMSN 642-811: 7 Network Quality of Service	bcms07
Cisco Related Series by MindLeaders BCMSN 642-811: 8 QoS Configuration and Verification	bcms08
Cisco Related Series by MindLeaders BCMSN 642-811: 9 MLS Optimization and Security	bcms09
Cisco Related Series by MindLeaders BCMSN 642-811:10 Metro Ethernet	bcms10
Cisco Related Series by MindLeaders BCMSN 642-811:11 Practice Exams	bcms11
<b>Cisco Related Series by MindLeaders BCMSN 642-812</b>	<b>C81206</b>
Cisco Related Series by MindLeaders BCMSN 642-812: 1 VLANs	I_8b01
Cisco Related Series by MindLeaders BCMSN 642-812: 2 Spanning Tree Protocols	I_8b02
Cisco Related Series by MindLeaders BCMSN 642-812: 3 Inter-VLAN Routing	I_8b03
Cisco Related Series by MindLeaders BCMSN 642-812: 4 Gateway Redundancy Technologies	I_8b04
Cisco Related Series by MindLeaders BCMSN 642-812: 5 Wireless Client Access	I_8b05
Cisco Related Series by MindLeaders BCMSN 642-812: 6 Security Features in a Switched Network	I_8b06
Cisco Related Series by MindLeaders BCMSN 642-812: 7 Support for Voice	I_8b07
Cisco Related Series by MindLeaders BCMSN 642-812: 8 Practice Exam 1	c81251
Cisco Related Series by MindLeaders BCMSN 642-812: 9 Practice Exam 2	c81252
Cisco Related Series by MindLeaders BCMSN 642-812: 10 Practice Exam 3	c81253
<b>Cisco Related Series by MindLeaders BCRAN 642-821</b>	<b>BCRANF</b>
Cisco Related Series by MindLeaders BCRAN 642-821: 1 WAN Technologies, Components, and AAA Security	bcra01
Cisco Related Series by MindLeaders BCRAN 642-821: 2 PPP Authentication & Network Address Translation	bcra02
Cisco Related Series by MindLeaders BCRAN 642-821: 3 Modems and Asynchronous Connections	bcra03
Cisco Related Series by MindLeaders BCRAN 642-821: 4 Using ISDN Connections	bcra04
Cisco Related Series by MindLeaders BCRAN 642-821: 5 Using Frame Relay Connections	bcra05
Cisco Related Series by MindLeaders BCRAN 642-821: 6 Dial-on-Demand and Broadband	bcra06
Cisco Related Series by MindLeaders BCRAN 642-821: 7 Enabling Backup Connections and Management of Traffic	bcra07
Cisco Related Series by MindLeaders BCRAN 642-821: 8 Securing the Network with VPNs	bcra08
Cisco Related Series by MindLeaders BCRAN 642-821: 9 Practice Exams	bcra09
<b>Cisco Related Series by MindLeaders BSCI 642-801</b>	<b>BSCIFT</b>
Cisco Related Series by MindLeaders BSCI 642-801: 1 Routing Principles	bsci01
Cisco Related Series by MindLeaders BSCI 642-801: 2 Extending IP Addresses	bsci02
Cisco Related Series by MindLeaders BSCI 642-801: 3 Implementing OSPF in a Single Area	bsci03
Cisco Related Series by MindLeaders BSCI 642-801: 4 Interconnecting OSPF Areas	bsci04
Cisco Related Series by MindLeaders BSCI 642-801: 5 Applying Integrated IS-IS	bsci05
Cisco Related Series by MindLeaders BSCI 642-801: 6 Employing Enhanced IGRP	bsci06
Cisco Related Series by MindLeaders BSCI 642-801: 7 Configuring Border Gateway Protocol	bsci07
Cisco Related Series by MindLeaders BSCI 642-801: 8 Scaling BGP Networks	bsci08
Cisco Related Series by MindLeaders BSCI 642-801: 9 Routing Update Optimization & Redistribution	bsci09
Cisco Related Series by MindLeaders BSCI 642-801:10 Practice Exam	bsci10



## Technical General Course List - March 2009

Series: Course Title	Acronym
<b>Cisco Related Series by MindLeaders BSCI 642-901</b>	<b>C90106</b>
Cisco Related Series by MindLeaders BSCI 642-901: 1 EIGRP Operations	I_9001
Cisco Related Series by MindLeaders BSCI 642-901: 2 Multiarea OSPF Operations	I_9002
Cisco Related Series by MindLeaders BSCI 642-901: 3 Integrated IS-IS	I_9003
Cisco Related Series by MindLeaders BSCI 642-901: 4 Cisco IOS Routing Features	I_9004
Cisco Related Series by MindLeaders BSCI 642-901: 5 BGP for Enterprise ISP Connectivity	I_9005
Cisco Related Series by MindLeaders BSCI 642-901: 6 Multicast Forwarding	I_9006
Cisco Related Series by MindLeaders BSCI 642-901:7 IPv6	I_9007
Cisco Related Series by MindLeaders BSCI 642-901: 8 Practice Exam 1	c90151
Cisco Related Series by MindLeaders BSCI 642-901: 9 Practice Exam 2	c90152
Cisco Related Series by MindLeaders BSCI 642-901:10 Practice Exam 3	c90153
Cisco Related Series by MindLeaders BSCI 642-901:11 Practice Exam 4	c90154
<b>Cisco Related Series by MindLeaders CCDA 640-863</b>	<b>863CCD</b>
Cisco Related Series by MindLeaders CCDA 640-863: 1 Network Design Methodology	I_8601
Cisco Related Series by MindLeaders CCDA 640-863: 2 Network Structure and Modularity	I_8602
Cisco Related Series by MindLeaders CCDA 640-863: 3 Basic Enterprise Campus Networks	I_8603
Cisco Related Series by MindLeaders CCDA 640-863: 4 Enterprise Edge and Remote Network Modules	I_8604
Cisco Related Series by MindLeaders CCDA 640-863: 5 IP Addressing and Routing Protocols	I_8605
Cisco Related Series by MindLeaders CCDA 640-863: 6 Security Services	I_8606
Cisco Related Series by MindLeaders CCDA 640-863: 7 Voice Networking Considerations	I_8607
Cisco Related Series by MindLeaders CCDA 640-863: 8 Wireless Networking Considerations	I_8608
Cisco Related Series by MindLeaders CCDA 640-863: 9 Practice Exam 1	863c51
Cisco Related Series by MindLeaders CCDA 640-863:10 Practice Exam 2	863c52
Cisco Related Series by MindLeaders CCDA 640-863:11 Practice Exam 3	863c53
Cisco Related Series by MindLeaders CCDA 640-863:12 Practice Exam 4	863c54
<b>Cisco Related Series by MindLeaders CCNA 640-801</b>	<b>CCNAFT</b>
Cisco Related Series by MindLeaders CCNA 640-801: 1 The Open Systems Interconnect Model (OSI)	ccna01
Cisco Related Series by MindLeaders CCNA 640-801: 2 Hardware and the OSI Reference Model	ccna02
Cisco Related Series by MindLeaders CCNA 640-801: 3 Wide Area Network Protocols	ccna03
Cisco Related Series by MindLeaders CCNA 640-801: 4 TCP/IP Technologies	ccna04
Cisco Related Series by MindLeaders CCNA 640-801: 5 Understanding Layer 2 Switching Technologies	ccna05
Cisco Related Series by MindLeaders CCNA 640-801: 6 Understanding Layer 3 Routing Technologies	ccna06
Cisco Related Series by MindLeaders CCNA 640-801: 7 Configuring a Cisco Switch	ccna07
Cisco Related Series by MindLeaders CCNA 640-801: 8 Configuring a Cisco Router	ccna08
Cisco Related Series by MindLeaders CCNA 640-801: 9 Creating and Applying Additional Router Configurations	ccna09
Cisco Related Series by MindLeaders CCNA 640-801:10 Practice Exam	ccna10
<b>Cisco Related Series by MindLeaders CCNA 640-802</b>	<b>802CCN</b>
Cisco Related Series by MindLeaders CCNA 640-802: 1 Networking Fundamentals	I_8001
Cisco Related Series by MindLeaders CCNA 640-802: 2 Network Models	I_8002
Cisco Related Series by MindLeaders CCNA 640-802: 3 Concepts in IP Addressing	I_8003
Cisco Related Series by MindLeaders CCNA 640-802: 4 Working with Cisco Equipment	I_8004
Cisco Related Series by MindLeaders CCNA 640-802: 5 Managing Your Router	I_8005
Cisco Related Series by MindLeaders CCNA 640-802: 6 Basic Catalyst Switch Operations and Configuration	I_8006
Cisco Related Series by MindLeaders CCNA 640-802: 7 Introduction to WANs	I_8007
Cisco Related Series by MindLeaders CCNA 640-802: 8 Wireless LANs	I_8008
Cisco Related Series by MindLeaders CCNA 640-802: 9 Basic Network Security	I_8009
Cisco Related Series by MindLeaders CCNA 640-802:10 Basic Routing	I_8010
Cisco Related Series by MindLeaders CCNA 640-802:11 Small-Office Internet Connection	I_8011



## Technical General Course List - March 2009

Series: Course Title	Acronym
Cisco Related Series by MindLeaders CCNA 640-802:12 Advanced Catalyst Switch Operations and Configuration	I_8012
Cisco Related Series by MindLeaders CCNA 640-802:13 IP Access Lists	I_8013
Cisco Related Series by MindLeaders CCNA 640-802:14 Advanced Routing	I_8014
Cisco Related Series by MindLeaders CCNA 640-802:15 Advanced WANs	I_8015
Cisco Related Series by MindLeaders CCNA 640-802:16 Advanced IP Concepts	I_8016
Cisco Related Series by MindLeaders CCNA 640-802:17 Practice Exam 1	802c51
Cisco Related Series by MindLeaders CCNA 640-802:18 Practice Exam 2	802c52
Cisco Related Series by MindLeaders CCNA 640-802:19 Practice Exam 3	802c53
<b>Cisco Related Series by MindLeaders CIT 642-831</b>	<b>CCITFT</b>
Cisco Related Series by MindLeaders CIT 642-831: 1 Networking Principles and Technologies	ccit01
Cisco Related Series by MindLeaders CIT 642-831: 2 TCP/IP	ccit02
Cisco Related Series by MindLeaders CIT 642-831: 3 Windows Troubleshooting	ccit03
Cisco Related Series by MindLeaders CIT 642-831: 4 The Physical and Data Link Layers	ccit04
Cisco Related Series by MindLeaders CIT 642-831: 5 Virtual LANs	ccit05
Cisco Related Series by MindLeaders CIT 642-831: 6 Serial Links	ccit06
Cisco Related Series by MindLeaders CIT 642-831: 7 Routing Protocols	ccit07
Cisco Related Series by MindLeaders CIT 642-831: 8 ISDN	ccit08
Cisco Related Series by MindLeaders CIT 642-831: 9 Practice Exams	ccit09
<b>Cisco Related Series by MindLeaders ICND1 640-822</b>	<b>822CCN</b>
Cisco Related Series by MindLeaders ICND1 640-822: 1 Networking Fundamentals	I_8201
Cisco Related Series by MindLeaders ICND1 640-822: 2 Network Models	I_8202
Cisco Related Series by MindLeaders ICND1 640-822: 3 Concepts in IP Addressing	I_8203
Cisco Related Series by MindLeaders ICND1 640-822: 4 Working with Cisco Equipment	I_8204
Cisco Related Series by MindLeaders ICND1 640-822: 5 Managing Your Router	I_8205
Cisco Related Series by MindLeaders ICND1 640-822: 6 Basic Catalyst Switch Operations and Configuration	I_8206
Cisco Related Series by MindLeaders ICND1 640-822: 7 Introduction to WANs	I_8207
Cisco Related Series by MindLeaders ICND1 640-822: 8 Wireless LANs	I_8208
Cisco Related Series by MindLeaders ICND1 640-822: 9 Basic Network Security	I_8209
Cisco Related Series by MindLeaders ICND1 640-822:10 Basic Routing	I_8210
Cisco Related Series by MindLeaders ICND1 640-822:11 Small-Office Internet Connection	I_8211
<b>Cisco Related Series by MindLeaders ICND2 640-816</b>	<b>816CCN</b>
Cisco Related Series by MindLeaders ICND2 640-816: 1 Advanced Catalyst Switch Operations and Configuration	I_8101
Cisco Related Series by MindLeaders ICND2 640-816: 2 IP Access Lists	I_8102
Cisco Related Series by MindLeaders ICND2 640-816: 3 Advanced Routing	I_8103
Cisco Related Series by MindLeaders ICND2 640-816: 4 Advanced WANs	I_8104
Cisco Related Series by MindLeaders ICND2 640-816: 5 Advanced IP Concepts	I_8105
<b>Cisco Related Series by MindLeaders ISCW 642-825</b>	<b>82506</b>
Cisco Related Series by MindLeaders ISCW 642-825: 1 Basic Teleworker Services	I_8i01
Cisco Related Series by MindLeaders ISCW 642-825: 2 Frame-Mode MPLS	I_8i02
Cisco Related Series by MindLeaders ISCW 642-825: 3 Site-to-Site IPSec VPN	I_8i03
Cisco Related Series by MindLeaders ISCW 642-825: 4 Network Security Strategies	I_8i04
Cisco Related Series by MindLeaders ISCW 642-825: 5 Cisco Device Hardening	I_8i05
Cisco Related Series by MindLeaders ISCW 642-825: 6 Cisco IOS Firewall	I_8i06
Cisco Related Series by MindLeaders ISCW 642-825: 7 Cisco IOS Intrusion Protection System	I_8i07
Cisco Related Series by MindLeaders ISCW 642-825: 8 Practice Exam 1	c82551
Cisco Related Series by MindLeaders ISCW 642-825: 9 Practice Exam 2	c82552
Cisco Related Series by MindLeaders ISCW 642-825: 10 Practice Exam 3	c82553



## Technical General Course List - March 2009

Series: Course Title	Acronym
<b>Cisco Related Series by MindLeaders ONT 642-845</b>	<b>C84506</b>
Cisco Related Series by MindLeaders ONT 642-845: 1 Cisco VoIP Implementations	I_8401
Cisco Related Series by MindLeaders ONT 642-845: 2 QoS Considerations	I_8402
Cisco Related Series by MindLeaders ONT 642-845: 3 DiffServ QoS Implementations	I_8403
Cisco Related Series by MindLeaders ONT 642-845: 4 AutoQoS	I_8404
Cisco Related Series by MindLeaders ONT 642-845: 5 WLAN Security and Management	I_8405
Cisco Related Series by MindLeaders ONT 642-845: 6 Practice Exam 1	c84551
Cisco Related Series by MindLeaders ONT 642-845: 7 Practice Exam 2	c84552
Cisco Related Series by MindLeaders ONT 642-845: 8 Practice Exam 3	c84553
Cisco Related Series by MindLeaders ONT 642-845: 9 Practice Exam 4	c84554
<b>CISSP Security Professional</b>	<b>CISSPS</b>
CISSP Security Professional: 1 Access Control Systems and Methodology	ciss01
CISSP Security Professional: 2 Telecommunications and Network Security	ciss02
CISSP Security Professional: 3 Security Management and Practices	ciss03
CISSP Security Professional: 4 Applications and Systems Development Security	ciss04
CISSP Security Professional: 5 Cryptography, Security Architecture, and Security Models	ciss05
CISSP Security Professional: 6 Operations Security	ciss06
CISSP Security Professional: 7 Business Continuity and Disaster Recovery Planning	ciss07
CISSP Security Professional: 8 Law, Investigation, Ethics, and Physical Security	ciss08
CISSP Security Professional: 9 Practice Exams	ciss09
<b>Client/Server</b>	<b>CSTLIB</b>
Client/Server: C/S Technology for Managers	cs1
<b>CompTIA A+ Depot Technician 220-604</b>	<b>604APL</b>
CompTIA A+ Depot Technician 220-604: 1 Troubleshooting and Preventive Maintenance	I_a401
CompTIA A+ Depot Technician 220-604: 2 Advanced PC Troubleshooting	I_a402
CompTIA A+ Depot Technician 220-604: 3 Portable Computer Fundamentals	I_a403
CompTIA A+ Depot Technician 220-604: 4 Maintaining and Repairing Portable Computers	I_a404
CompTIA A+ Depot Technician 220-604: 5 Printers and Scanners	I_a405
CompTIA A+ Depot Technician 220-604: 6 Troubleshooting Printer Problems	I_a406
CompTIA A+ Depot Technician 220-604: 7 Security	I_a407
CompTIA A+ Depot Technician 220-604: 8 Safety and Environmental Issues	I_a408
CompTIA A+ Depot Technician 220-604: 9 Advanced PC Component Installations and Upgrades	I_a409
CompTIA A+ Depot Technician 220-604:10 Practice Exam 1	604a51
CompTIA A+ Depot Technician 220-604:11 Practice Exam 2	604a52
CompTIA A+ Depot Technician 220-604:12 Practice Exam 3	604a53
CompTIA A+ Depot Technician 220-604:13 Practice Exam 4	604a54
CompTIA A+ Depot Technician 220-604:14 Practice Exam 5	604a55
CompTIA A+ Depot Technician 220-604:15 Practice Exam 6	604a56
<b>CompTIA A+ Essentials 220-601</b>	<b>AESSEN</b>
CompTIA A+ Essentials 220-601: 1 Computer Components	aess01
CompTIA A+ Essentials 220-601: 2 Operating Systems	aess02
CompTIA A+ Essentials 220-601: 3 Diagnosing Problems	aess03
CompTIA A+ Essentials 220-601: 4 Laptops and Portable Devices	aess04
CompTIA A+ Essentials 220-601: 5 Printers and Scanners	aess05
CompTIA A+ Essentials 220-601: 6 Networks	aess06
CompTIA A+ Essentials 220-601: 7 Security	aess07
CompTIA A+ Essentials 220-601: 8 Safety, Environment, and Customer Issues	aess08
CompTIA A+ Essentials 220-601: 9 Practice Exam 1	aess51
CompTIA A+ Essentials 220-601:10 Practice Exam 2	aess52
CompTIA A+ Essentials 220-601:11 Practice Exam 3	aess53
CompTIA A+ Essentials 220-601:12 Practice Exam 4	aess54
CompTIA A+ Essentials 220-601:13 Practice Exam 5	aess55
CompTIA A+ Essentials 220-601:14 Practice Exam 6	aess56



## Technical General Course List - March 2009

Series: Course Title	Acronym
<b>CompTIA A+ IT Technician 220-602</b>	<b>602APL</b>
CompTIA A+ IT Technician 220-602: 1 Installing and Configuring PC Components	I_a201
CompTIA A+ IT Technician 220-602: 2 Troubleshooting and Preventive Maintenance	I_a202
CompTIA A+ IT Technician 220-602: 3 Advanced PC Troubleshooting	I_a203
CompTIA A+ IT Technician 220-602: 4 Portable Computer Fundamentals	I_a204
CompTIA A+ IT Technician 220-602: 5 Maintaining and Repairing Portable Computers	I_a205
CompTIA A+ IT Technician 220-602: 6 Major Windows Structures	I_a206
CompTIA A+ IT Technician 220-602: 7 Optimizing Operating Systems	I_a207
CompTIA A+ IT Technician 220-602: 8 Operating System Utilities	I_a208
CompTIA A+ IT Technician 220-602: 9 Basic OS Troubleshooting and Maintenance	I_a209
CompTIA A+ IT Technician 220-602:10 Printers and Scanners	I_a210
CompTIA A+ IT Technician 220-602:11 Troubleshooting Printer Problems	I_a211
CompTIA A+ IT Technician 220-602:12 Wide Area Networking	I_a212
CompTIA A+ IT Technician 220-602:13 Network Troubleshooting	I_a213
CompTIA A+ IT Technician 220-602:14 Security	I_a214
CompTIA A+ IT Technician 220-602:15 Safety and Environmental Issues	I_a215
CompTIA A+ IT Technician 220-602:16 Professionalism and Communication	I_a216
CompTIA A+ IT Technician 220-602:17 Practice Exam 1	602A51
CompTIA A+ IT Technician 220-602:18 Practice Exam 2	602A52
CompTIA A+ IT Technician 220-602:19 Practice Exam 3	602A53
CompTIA A+ IT Technician 220-602:20 Practice Exam 4	602A54
CompTIA A+ IT Technician 220-602:21 Practice Exam 5	602A55
<b>CompTIA A+ Remote Support Technician 220-603</b>	<b>603APL</b>
CompTIA A+ Remote Support Technician 220-603: 1 Installing and Configuring PC Components	I_a301
CompTIA A+ Remote Support Technician 220-603: 2 Troubleshooting and Preventive Maintenance	I_a302
CompTIA A+ Remote Support Technician 220-603: 3 Advanced PC Troubleshooting	I_a303
CompTIA A+ Remote Support Technician 220-603: 4 Major Windows Structures	I_a304
CompTIA A+ Remote Support Technician 220-603: 5 Optimizing Operating Systems	I_a305
CompTIA A+ Remote Support Technician 220-603: 6 Operating System Utilities	I_a306
CompTIA A+ Remote Support Technician 220-603: 7 Basic OS Troubleshooting and Maintenance	I_a307
CompTIA A+ Remote Support Technician 220-603: 8 Printers and Scanners	I_a308
CompTIA A+ Remote Support Technician 220-603: 9 Troubleshooting Printer Problems	I_a309
CompTIA A+ Remote Support Technician 220-603:10 Installing Local Area Networks	I_a310
CompTIA A+ Remote Support Technician 220-603:11 Wide Area Networking	I_a311
CompTIA A+ Remote Support Technician 220-603:12 Network Troubleshooting	I_a312
CompTIA A+ Remote Support Technician 220-603:13 Security	I_a313
CompTIA A+ Remote Support Technician 220-603:14 Professionalism and Communication	I_a314
CompTIA A+ Remote Support Technician 220-603:15 Practice Exam 1	603a51
CompTIA A+ Remote Support Technician 220-603:16 Practice Exam 2	603a52
CompTIA A+ Remote Support Technician 220-603:17 Practice Exam 3	603a53
CompTIA A+ Remote Support Technician 220-603:18 Practice Exam 4	603a54
CompTIA A+ Remote Support Technician 220-603:19 Practice Exam 5	603a55
CompTIA A+ Remote Support Technician 220-603:20 Practice Exam 6	603a56



## Technical General Course List - March 2009

<b>Series: Course Title</b>	<b>Acronym</b>
<b>CompTIA Network+ 2005 (N10-003)</b>	<b>NWPLUS</b>
CompTIA Network+ 2005 (N10-003): 1 Network Fundamentals and Operating Systems	nwpl01
CompTIA Network+ 2005 (N10-003): 2 Network Media	nwpl02
CompTIA Network+ 2005 (N10-003): 3 Network Devices	nwpl03
CompTIA Network+ 2005 (N10-003): 4 Wireless Technologies	nwpl04
CompTIA Network+ 2005 (N10-003): 5 The OSI Model	nwpl05
CompTIA Network+ 2005 (N10-003): 6 TCP/IP Fundamentals	nwpl06
CompTIA Network+ 2005 (N10-003): 7 TCP/IP Configuration and Utilities	nwpl07
CompTIA Network+ 2005 (N10-003): 8 Network and Remote Access Service	nwpl08
CompTIA Network+ 2005 (N10-003): 9 Network Infrastructure and Security	nwpl09
CompTIA Network+ 2005 (N10-003):10 Fault Management and Disaster Recovery	nwpl10
CompTIA Network+ 2005 (N10-003):11 Troubleshooting	nwpl11
<b>CompTIA Server+ 2005 (SK0-002)</b>	<b>SVRPLS</b>
CompTIA Server+ 2005 (SK0-002): 1 Server Basics	svrp01
CompTIA Server+ 2005 (SK0-002): 2 Server Availability	svrp02
CompTIA Server+ 2005 (SK0-002): 3 Multiprocessing and Server Memory	svrp03
CompTIA Server+ 2005 (SK0-002): 4 Server Bus Architecture	svrp04
CompTIA Server+ 2005 (SK0-002): 5 SCSI Systems	svrp05
CompTIA Server+ 2005 (SK0-002): 6 IDE/ATA and RAID Systems	svrp06
CompTIA Server+ 2005 (SK0-002): 7 Advanced Storage Arrays	svrp07
CompTIA Server+ 2005 (SK0-002): 8 Installing Hardware	svrp08
CompTIA Server+ 2005 (SK0-002): 9 Server Management and Configuration	svrp09
CompTIA Server+ 2005 (SK0-002):10 Preparing the Server for Service	svrp10
CompTIA Server+ 2005 (SK0-002):11 Upgrading the Basic System	svrp11
CompTIA Server+ 2005 (SK0-002):12 Adapters, Peripherals, Monitoring Agents and Service Tools	svrp12
CompTIA Server+ 2005 (SK0-002):13 Maintenance and Environmental Issues	svrp13
CompTIA Server+ 2005 (SK0-002):14 Server Problem Determination	svrp14
CompTIA Server+ 2005 (SK0-002):15 Troubleshooting	svrp15
CompTIA Server+ 2005 (SK0-002):16 Disaster Recovery	svrp16
CompTIA Server+ 2005 (SK0-002):17 Practice Exams	svrp17
<b>Data Warehousing</b>	<b>DWHLIB</b>
Data Warehousing: 1 Concepts	dw1
Data Warehousing: 2 Management	dw2
<b>DB2 Universal Database</b>	<b>DEEBEE</b>
DB2 Universal Database: 1 Features of DB2	deeb01
DB2 Universal Database: 2 Installing and Configuring DB2	deeb02
DB2 Universal Database: 3 DB2 Instances, Server Communications, and Clients	deeb03
DB2 Universal Database: 4 Data Security and Database Creation	deeb04
DB2 Universal Database: 5 Creating Table Spaces and Accessing Data	deeb05
DB2 Universal Database: 6 SQL and Design Considerations	deeb06
DB2 Universal Database: 7 System Tools and Recovery Concepts	deeb07
DB2 Universal Database: 8 Moving and Replicating Data	deeb08
DB2 Universal Database: 9 Monitoring DB2 Performance	deeb09



## Technical General Course List - March 2009

<b>Series: Course Title</b>	<b>Acronym</b>
<b>FOCUS</b>	<b>FOCSER</b>
FOCUS: 1 Getting Started	focs01
FOCUS: 2 Working with FOCUS	focs02
FOCUS: 3 Basic Report Preparation	focs03
FOCUS: 4 Creating Simple Reports	focs04
FOCUS: 5 Creating Complex Reports	focs05
FOCUS: 6 Additional Reporting Techniques	focs06
FOCUS: 7 Fundamentals of Graphs	focs07
FOCUS: 8 Advanced Graph Topics	focs08
FOCUS: 9 Data Manipulation for Reporting	focs09
FOCUS:10 Advanced Screening Techniques	focs10
FOCUS:11 Creating File Definitions	focs11
FOCUS:12 Adjusting File Definitions	focs12
FOCUS:13 Accessing External Files	focs13
FOCUS:14 Basic MODIFY Requests	focs14
FOCUS:15 Segment Modification	focs15
FOCUS:16 Complex MODIFY Requests	focs16
FOCUS:17 Additional File Maintenance	focs17
FOCUS:18 Dialogue Manager and FIDEL	focs18
FOCUS:19 More Features of FIDEL	focs19
FOCUS:20 MAINTAIN Facility	focs20
FOCUS:21 Completing a MAINTAIN Application	focs21
<b>ITIL Version 2 Foundation Certificate EX0-100</b>	<b>ITILCE</b>
ITIL Version 2 Foundation Certificate EX0-100: 1 Practice Exam 1	itil51
ITIL Version 2 Foundation Certificate EX0-100: 2 Practice Exam 2	itil52
ITIL Version 2 Foundation Certificate EX0-100: 3 Practice Exam 3	itil53
<b>ITIL Version 3 Foundation Certificate EX0-101</b>	<b>3ITILC</b>
ITIL Version 3 Foundation Certificate EX0-101: 1 Service Management	_3i01
ITIL Version 3 Foundation Certificate EX0-101: 2 Service Lifecycle	_3i02
ITIL Version 3 Foundation Certificate EX0-101: 3 Generic Concepts	_3i03
ITIL Version 3 Foundation Certificate EX0-101: 4 Key Principles and Models	_3i04
ITIL Version 3 Foundation Certificate EX0-101: 5 Selected Processes	_3i05
ITIL Version 3 Foundation Certificate EX0-101: 6 Selected Functions	_3i06
ITIL Version 3 Foundation Certificate EX0-101: 7 Selected Roles	_3i07
ITIL Version 3 Foundation Certificate EX0-101: 8 Technology and Architecture	_3i08
ITIL Version 3 Foundation Certificate EX0-101: 9 ITIL Qualification Scheme	_3i09
ITIL Version 3 Foundation Certificate EX0-101:10 Practice Exam 1	3iti51
ITIL Version 3 Foundation Certificate EX0-101:11 Practice Exam 2	3iti52
ITIL Version 3 Foundation Certificate EX0-101:12 Practice Exam 3	3iti53
ITIL Version 3 Foundation Certificate EX0-101:13 Practice Exam 4	3iti54
<b>Linux Red Hat Technician RHCT RH202</b>	<b>RHCTLX</b>
Linux Red Hat Technician RHCT RH202: 6 The X Window System	rhct06
Linux Red Hat Technician RHCT RH202: 1 RHCT Prerequisites	rhct01
Linux Red Hat Technician RHCT RH202: 2 Installation	rhct02
Linux Red Hat Technician RHCT RH202: 3 Advanced Installation	rhct03
Linux Red Hat Technician RHCT RH202: 4 Basic Configuration and Administration	rhct04
Linux Red Hat Technician RHCT RH202: 5 Kernel, User, and Recovery Administration	rhct05
Linux Red Hat Technician RHCT RH202: 7 Linux Network Clients	rhct07
Linux Red Hat Technician RHCT RH202: 8 Exam Practice	rhct08



## Technical General Course List - March 2009

<b>Series: Course Title</b>	<b>Acronym</b>
<b>Linux</b>	<b>LPI1UX</b>
Linux: 1 Partitions and the Boot Process	lpi101
Linux: 2 File Management	lpi102
Linux: 3 GNU and Linux Commands	lpi103
Linux: 4 File System Maintenance	lpi104
Linux: 5 Users and Groups	lpi105
Linux: 6 Text Streams	lpi106
Linux: 7 Permissions	lpi107
Linux: 8 Administration and Documentation	lpi108
Linux: 9 Backup and Restore	lpi109
<b>Notes 5 Programming</b>	<b>N5PRGM</b>
Notes 5 Programming: 1 Designing in Domino	n5pr01
Notes 5 Programming: 2 Pages and Forms	n5pr02
Notes 5 Programming: 3 Organizing Info	n5pr03
Notes 5 Programming: 4 Scripting	n5pr04
Notes 5 Programming: 5 LotusScript	n5pr05
Notes 5 Programming: 6 Java	n5pr06
<b>Novell 560 CNE</b>	<b>560CNE</b>
Novell 560 CNE: 1 NetWare Basics	560c01
Novell 560 CNE: 2 Installation	560c02
Novell 560 CNE: 3 Using NDS	560c03
Novell 560 CNE: 4 File System	560c04
Novell 560 CNE: 5 NDS Security	560c05
Novell 560 CNE: 6 File Security	560c06
Novell 560 CNE: 7 ZENworks	560c07
Novell 560 CNE: 8 Advanced ZENworks	560c08
Novell 560 CNE: 9 Distributed Printing	560c09
<b>Novell 570 CNE Advanced Administration</b>	<b>570CNE</b>
Novell 570 CNE Advanced Administration: 1 Upgrading or Migrating	570c01
Novell 570 CNE Advanced Administration: 2 Managing the Server	570c02
Novell 570 CNE Advanced Administration: 3 The File System	570c03
Novell 570 CNE Advanced Administration: 4 NSS and Backup	570c04
Novell 570 CNE Advanced Administration: 5 Memory and CPU Performance	570c05
Novell 570 CNE Advanced Administration: 6 Disk and Network Performance	570c06
<b>Object-Oriented Analysis &amp; Design</b>	<b>OADLIB</b>
Object-Oriented Analysis & Design: 1 Intro	oa1
Object-Oriented Analysis & Design: 2 System	oa2
<b>OOP Using C++</b>	<b>CPPLIB</b>
OOP Using C++: Week 1	cp1
OOP Using C++: Week 2	cp2
OOP Using C++: Week 3	cp3



## Technical General Course List - March 2009

Series: Course Title	Acronym
<b>Oracle 10g Administration</b>	<b>L_O10G</b>
Oracle 10g Administration: 1 Oracle Architectural Components	L_o101
Oracle 10g Administration: 2 Oracle Server Introduction	L_o102
Oracle 10g Administration: 3 Database Architecture, Creation and Interfaces	L_o103
Oracle 10g Administration: 4 Database Control and Storage Structures	L_o104
Oracle 10g Administration: 5 Managing Users and Schemas	L_o105
Oracle 10g Administration: 6 Data Management	L_o106
Oracle 10g Administration: 7 PL/SQL	L_o107
Oracle 10g Administration: 8 Database Security Management	L_o108
Oracle 10g Administration: 9 Oracle Net Services	L_o109
Oracle 10g Administration:10 Oracle Shared Server	L_o110
Oracle 10g Administration:11 Database Performance Monitoring	L_o111
Oracle 10g Administration:12 Database Maintenance	L_o112
Oracle 10g Administration:13 Database Undo Management	L_o113
Oracle 10g Administration:14 Database Locking Conflicts	L_o114
Oracle 10g Administration:15 Database Backup and Recovery Concepts	L_o115
Oracle 10g Administration:16 Database Backups	L_o116
Oracle 10g Administration:17 Database Recovery	L_o117
<b>Oracle 10g Database Administration II 1Z0-043</b>	<b>OR43IZ</b>
Oracle 10g Database Administration II 1Z0-043: 1 Using Globalization Support Objectives	L_4301
Oracle 10g Database Administration II 1Z0-043: 2 Configuring Recovery Manager	L_4302
Oracle 10g Database Administration II 1Z0-043: 3 Recovering from User Errors	L_4303
Oracle 10g Database Administration II 1Z0-043: 4 Dealing with Database Corruption	L_4304
Oracle 10g Database Administration II 1Z0-043: 5 Automatic Database Management	L_4305
Oracle 10g Database Administration II 1Z0-043: 6 Using Recovery Manager	L_4306
Oracle 10g Database Administration II 1Z0-043: 7 Recovering from Non-Critical Losses	L_4307
Oracle 10g Database Administration II 1Z0-043: 8 Monitoring and Managing Storage	L_4308
Oracle 10g Database Administration II 1Z0-043: 9 Automatic Storage Management	L_4309
Oracle 10g Database Administration II 1Z0-043:10 Monitoring and Managing Memory	L_4310
Oracle 10g Database Administration II 1Z0-043:11 Database Recovery	L_4311
Oracle 10g Database Administration II 1Z0-043:12 Flashback Database	L_4312
Oracle 10g Database Administration II 1Z0-043:13 Managing Resources	L_4313
Oracle 10g Database Administration II 1Z0-043:14 Automating Tasks with the Scheduler	L_4314
Oracle 10g Database Administration II 1Z0-043:15 Practice Exam 1	or4351
Oracle 10g Database Administration II 1Z0-043:16 Practice Exam 2	or4352
Oracle 10g Database Administration II 1Z0-043:17 Practice Exam 3	or4353
Oracle 10g Database Administration II 1Z0-043:18 Practice Exam 4	or4354
Oracle 10g Database Administration II 1Z0-043:19 Practice Exam 5	or4355
<b>Oracle</b>	<b>ORD001</b>
Oracle: 1 Introduction to PL/SQL	pl1
Oracle: 2 Overview of Developer/2000	od1
Oracle: 3 Forms 4.5 and Reports 2.5	od2
Oracle: 4 Graphics 2.5 and Procedure Builder 1.5	od3
Oracle: 5 Developer/2000 Applications	od4
Oracle: 6 Developer/2000 Integration	od5



## Technical General Course List - March 2009

<b>Series: Course Title</b>	<b>Acronym</b>
<b>Oracle8</b>	<b>ORC001</b>
Oracle8: 1 Installing Oracle	or1
Oracle8: 2 Database Management	or2
Oracle8: 3 Building Databases	or3
Oracle8: 4 Files, Data, and Users	or4
Oracle8: 5 Database Schema Objects	or5
Oracle8: 6 Processes and Security	or6
Oracle8: 7 Backup and Recovery	or7
<b>Oracle9i Database Fundamentals 1Z0-031</b>	<b>OR3191</b>
Oracle9i Database Fundamentals 1Z0-031: 1 Oracle Architecture and Tools	or3101
Oracle9i Database Fundamentals 1Z0-031: 2 Managing Instances and Creating Databases	or3102
Oracle9i Database Fundamentals 1Z0-031: 3 Managing the Database Structure	or3103
Oracle9i Database Fundamentals 1Z0-031: 4 Managing Tablespace and Datafiles	or3104
Oracle9i Database Fundamentals 1Z0-031: 5 Managing Storage Structures and Undo Data	or3105
Oracle9i Database Fundamentals 1Z0-031: 6 Managing Tables	or3106
Oracle9i Database Fundamentals 1Z0-031: 7 Managing Indexes and Data Integrity	or3107
Oracle9i Database Fundamentals 1Z0-031: 8 Managing Users and Profiles	or3108
Oracle9i Database Fundamentals 1Z0-031: 9 Managing Privileges and Roles	or3109
Oracle9i Database Fundamentals 1Z0-031:10 Exam Preparation	or3110
<b>Oracle9i Database Fundamentals II 1Z0-032</b>	<b>OR321Z</b>
Oracle9i Database Fundamentals II 1Z0-032: 1 Networking Overview	I_3201
Oracle9i Database Fundamentals II 1Z0-032: 2 Basic Oracle Net Architecture	I_3202
Oracle9i Database Fundamentals II 1Z0-032: 3 Basic Oracle Net Server-Side Configuration	I_3203
Oracle9i Database Fundamentals II 1Z0-032: 4 Basic Oracle Net Services Client-Side Configuration	I_3204
Oracle9i Database Fundamentals II 1Z0-032: 5 Usage and Configuration of the Oracle Shared Server	I_3205
Oracle9i Database Fundamentals II 1Z0-032: 6 Backup and Recovery Overview	I_3206
Oracle9i Database Fundamentals II 1Z0-032: 7 Instance and Media Recovery Structures	I_3207
Oracle9i Database Fundamentals II 1Z0-032: 8 Configuring the Database Archiving Mode	I_3208
Oracle9i Database Fundamentals II 1Z0-032: 9 Oracle Recovery Manager Overview and Configuration	I_3209
Oracle9i Database Fundamentals II 1Z0-032:10 User-Managed Backups	I_3210
Oracle9i Database Fundamentals II 1Z0-032:11 RMAN Backups	I_3211
Oracle9i Database Fundamentals II 1Z0-032:12 User-Managed Complete Recovery	I_3212
Oracle9i Database Fundamentals II 1Z0-032:13 RMAN Complete Recovery	I_3213
Oracle9i Database Fundamentals II 1Z0-032:14 User-Managed Incomplete Recovery	I_3214
Oracle9i Database Fundamentals II 1Z0-032:15 RMAN Incomplete Recovery	I_3215
Oracle9i Database Fundamentals II 1Z0-032:16 RMAN Maintenance	I_3216
Oracle9i Database Fundamentals II 1Z0-032:17 Recovery Catalog Creation and Maintenance	I_3217
Oracle9i Database Fundamentals II 1Z0-032:18 Transporting Data Between Databases	I_3218
Oracle9i Database Fundamentals II 1Z0-032:19 Loading Data into a Database	I_3219
Oracle9i Database Fundamentals II 1Z0-032:20 Practice Exam 1	or3251
Oracle9i Database Fundamentals II 1Z0-032:21 Practice Exam 2	or3252
Oracle9i Database Fundamentals II 1Z0-032:22 Practice Exam 3	or3253
Oracle9i Database Fundamentals II 1Z0-032:23 Practice Exam 4	or3254
Oracle9i Database Fundamentals II 1Z0-032:24 Practice Exam 5	or3255



## Technical General Course List - March 2009

Series: Course Title	Acronym
<b>Oracle9i Database Performance Tuning 1Z0-033</b>	<b>OR33IZ</b>
Oracle9i Database Performance Tuning 1Z0-033: 1 Performance Tuning Overview	I_3301
Oracle9i Database Performance Tuning 1Z0-033: 2 Sizing the Buffer Cache	I_3302
Oracle9i Database Performance Tuning 1Z0-033: 3 Sizing Other SGA Structures	I_3303
Oracle9i Database Performance Tuning 1Z0-033: 4 Monitoring and Detecting Lock Contention	I_3304
Oracle9i Database Performance Tuning 1Z0-033: 5 Using Oracle Blocks Efficiently	I_3305
Oracle9i Database Performance Tuning 1Z0-033: 6 Diagnostic and Tuning Tools	I_3306
Oracle9i Database Performance Tuning 1Z0-033: 7 Database Configuration and I/O Issues	I_3307
Oracle9i Database Performance Tuning 1Z0-033: 8 Optimizing Sort Operations	I_3308
Oracle9i Database Performance Tuning 1Z0-033: 9 Tuning Oracle Shared Server	I_3309
Oracle9i Database Performance Tuning 1Z0-033:10 Application Tuning	I_3310
Oracle9i Database Performance Tuning 1Z0-033:11 SQL Statement Tuning	I_3311
Oracle9i Database Performance Tuning 1Z0-033:12 Sizing the Shared Pool	I_3312
Oracle9i Database Performance Tuning 1Z0-033:13 Diagnosing Contention for Latches	I_3313
Oracle9i Database Performance Tuning 1Z0-033:14 Tuning the Operating System and Using Resource Manager	I_3314
Oracle9i Database Performance Tuning 1Z0-033:15 Practice Exam 1	or3351
Oracle9i Database Performance Tuning 1Z0-033:16 Practice Exam 2	or3352
Oracle9i Database Performance Tuning 1Z0-033:17 Practice Exam 3	or3353
Oracle9i Database Performance Tuning 1Z0-033:18 Practice Exam 4	or3354
<b>Oracle9i SQL 1Z0-007</b>	<b>ORO79I</b>
Oracle9i SQL 1Z0-007: 1 Introduction to SQL	or0701
Oracle9i SQL 1Z0-007: 2 Intermediate Queries	or0702
Oracle9i SQL 1Z0-007: 3 Queries with Single-Row Functions	or0703
Oracle9i SQL 1Z0-007: 4 Combining Tables	or0704
Oracle9i SQL 1Z0-007: 5 Grouping and Summarizing Data	or0705
Oracle9i SQL 1Z0-007: 6 Advanced Queries and Views	or0706
Oracle9i SQL 1Z0-007: 7 Working with Data	or0707
Oracle9i SQL 1Z0-007: 8 Creating Tables and Constraints	or0708
Oracle9i SQL 1Z0-007: 9 Database Objects and User Security	or0709
Oracle9i SQL 1Z0-007:10 SQL*Plus & iSQL*Plus Reporting and PL/SQL	or0710
Oracle9i SQL 1Z0-007:11 Practice Exam	or0711
<b>PowerBuilder 9 Advanced Development</b>	<b>PB9LIB</b>
PowerBuilder 9 Advanced Development: 1 Source Code Control	pb9I01
PowerBuilder 9 Advanced Development: 2 Deploying Applications and Using InfoMaker	pb9I02
PowerBuilder 9 Advanced Development: 3 Coding Techniques	pb9I03
PowerBuilder 9 Advanced Development: 4 Techniques for Using DataWindows	pb9I04
PowerBuilder 9 Advanced Development: 5 Graphic DataWindows and XML DataWindows	pb9I05
<b>Rational Unified Process</b>	<b>RATION</b>
Rational Unified Process: 1 Understanding the RUP	rati01
Rational Unified Process: 2 Inception and Elaboration Phases	rati02
Rational Unified Process: 3 Construction and Transition Phases	rati03
Rational Unified Process: 4 Adopting the RUP	rati04
Rational Unified Process: 5 Planning an Iterative Project	rati05
Rational Unified Process: 6 RUP for Project Managers, Analysts, and Architects	rati06
Rational Unified Process: 7 RUP for Developers and Testers	rati07
<b>RDBMS Fundamentals</b>	<b>RDBLIB</b>
RDBMS Fundamentals: Database Principles	rd1



## Technical General Course List - March 2009

<b>Series: Course Title</b>	<b>Acronym</b>
<b>RPG IV Programming</b>	<b>RPGIVP</b>
RPG IV Programming: 1 Introduction to RPG	rpgi01
RPG IV Programming: 2 Getting Started with RPG	rpgi02
RPG IV Programming: 3 Defining Data	rpgi03
RPG IV Programming: 4 Arithmetic Operations	rpgi04
RPG IV Programming: 5 Flow of Control	rpgi05
RPG IV Programming: 6 Externally Described Files	rpgi06
RPG IV Programming: 7 File Access and Record Manipulation	rpgi07
RPG IV Programming: 8 Interactive Applications	rpgi08
RPG IV Programming: 9 Tables and Arrays	rpgi09
RPG IV Programming:10 Modular Programming	rpgi10
RPG IV Programming:11 Advanced Data Definition	rpgi11
RPG IV Programming:12 Advanced Techniques	rpgi12
RPG IV Programming:13 Maintaining the Past	rpgi13
<b>SAS 8</b>	<b>SASSER</b>
SAS 8: 1 Introduction	sass01
SAS 8: 2 Using SAS	sass02
SAS 8: 3 Data Manipulation	sass03
SAS 8: 4 DATA Step Programming	sass04
SAS 8: 5 Results	sass05
SAS 8: 6 Display Manager System	sass06
SAS 8: 7 Data Libraries	sass07
SAS 8: 8 Inputting Data and PROC SQL	sass08
SAS 8: 9 Combining and Updating Data Sets	sass09
<b>SAS</b>	<b>SASSIX</b>
SAS: 1 Introduction	sas601
SAS: 2 Using SAS	sas602
SAS: 3 Data Manipulation	sas603
SAS: 4 DATA Step Programming	sas604
SAS: 5 Results	sas605
SAS: 6 Display Manager System	sas606
SAS: 7 Data Libraries	sas607
SAS: 8 Inputting Data and PROC SQL	sas608
SAS: 9 Combining and Updating Data Sets	sas609
<b>Security+</b>	<b>SCRTYP</b>
Security+: 1 Exam Basics	s crt01
Security+: 2 General Security Concepts	s crt02
Security+: 3 Remote Access and Wireless LANs	s crt03
Security+: 4 E-Mail, Internet, and File Security	s crt04
Security+: 5 Infrastructure Security	s crt05
Security+: 6 Security Baselines	s crt06
Security+: 7 Cryptography	s crt07
Security+: 8 Operational Security	s crt08
Security+: 9 Organizational Security	s crt09
Security+:10 Practice Exam	s crt10



## Technical General Course List - March 2009

<b>Series: Course Title</b>	<b>Acronym</b>
<b>Solaris 8 System Administrator 310-011</b>	<b>SLR8SA</b>
Solaris 8 System Administrator 310-011: 1 Installation, Initialization, and Shutdown	slr801
Solaris 8 System Administrator 310-011: 2 The Boot Process and Boot PROM	slr802
Solaris 8 System Administrator 310-011: 3 User and Software Package Administration	slr803
Solaris 8 System Administrator 310-011: 4 System Security and Remote Connection	slr804
Solaris 8 System Administrator 310-011: 5 Process Control	slr805
Solaris 8 System Administrator 310-011: 6 File Systems, Files, and Directories	slr806
Solaris 8 System Administrator 310-011: 7 Disk Configuration	slr807
Solaris 8 System Administrator 310-011: 8 Backup and Recovery	slr808
Solaris 8 System Administrator 310-011: 9 vi Editor and Command Syntax	slr809
Solaris 8 System Administrator 310-011:10 LP Print Service	slr810
Solaris 8 System Administrator 310-011:11 Practice Exam	slr811
<b>Solaris 9 System Administrator 310-014/310-015</b>	<b>SOLARA</b>
Solaris 9 System Administrator 310-014/310-015: 1 Installation and Maintenance	sola01
Solaris 9 System Administrator 310-014/310-015: 2 The User Environment and System Security	sola02
Solaris 9 System Administrator 310-014/310-015: 3 File and Disk Administration	sola03
Solaris 9 System Administrator 310-014/310-015: 4 Backups, Printing, and the Network Environment	sola04
Solaris 9 System Administrator 310-014/310-015: 5 Access Control, Syslog, and Advanced Disk Management	sola05
Solaris 9 System Administrator 310-014/310-015: 6 Network File System and Name Services	sola06
Solaris 9 System Administrator 310-014/310-015: 7 Practice Exams	sola07
<b>Sun Java 2 Developer SCJD CX-310-252A/CX-310-027</b>	<b>JADVEL</b>
Sun Java 2 Developer SCJD CX-310-252A/CX-310-027: 1 Designing the Application	jadv01
Sun Java 2 Developer SCJD CX-310-252A/CX-310-027: 2 Creating the Application	jadv02
Sun Java 2 Developer SCJD CX-310-252A/CX-310-027: 3 Completing the Application	jadv03
Sun Java 2 Developer SCJD CX-310-252A/CX-310-027: 4 Exam Resources	jadv04
<b>Sybase</b>	<b>SYBLIB</b>
Sybase: 1 Introduction to Sybase	sy1
Sybase: 2 Using SQL Server	sy2
Sybase: 3 System Administration	sy3
Sybase: 4 User Administration	sy4
Sybase: 5 Programming with T-SQL	sy5
Sybase: 6 Querying Databases with T-SQL	sy6
Sybase: 7 T-SQL Commands	sy7



## Technical General Course List - March 2009

<b>Series: Course Title</b>	<b>Acronym</b>
<b>UML 2.0</b>	<b>UMLDTE</b>
UML 2.0: 1 Understanding UML	uml01
UML 2.0: 2 Working with Class Diagrams	uml02
UML 2.0: 3 Working with Common Diagrams	uml03
UML 2.0: 4 Working with Specialized Diagrams	uml04
<b>UNIX</b>	<b>UNXLIB</b>
UNIX: 1 Introduction to UNIX	un1
UNIX: 2 Shells: Bourne, Korn, and C	un3
UNIX: 3 Shell Programming	un4
UNIX: 4 System Administration I	un5
UNIX: 5 System Administration II	un6
UNIX: 6 Process Management	un7



Technical Web Development  
Course List - March 2009

Series: Course Title	Acronym
<b>AJAX</b>	<b>L_AJAX</b>
AJAX: 1 History and Revival of AJAX	_aj01
AJAX: 2 Introducing JavaScript	_aj02
AJAX: 3 The XMLHttpRequest Object	_aj03
AJAX: 4 N-Tier and AJAX	_aj04
AJAX: 5 Rich Internet Applications	_aj05
AJAX: 6 CSS and the DOM	_aj06
AJAX: 7 AJAX Frameworks	_aj07
AJAX: 8 Understanding an AJAX Library	_aj08
AJAX: 9 AJAX and Web Services	_aj09
AJAX:10 Tagging with AJAX	_aj10
AJAX:11 Cloning Google Suggest	_aj11
AJAX:12 User Controls and AJAX.NET	_aj12
AJAX:13 AJAX and Mapping	_aj13
AJAX:14 AJAX and Web Parts	_aj14
AJAX:15 AJAX and ASP.NET Security	_aj15
AJAX:16 Performance	_aj16
AJAX:17 Debugging Your Application	_aj17
AJAX:18 AJAX and Site Testing	_aj18
AJAX:19 AJAX Usability	_aj19
AJAX:20 Atlas	_aj20
<b>CGI/Perl</b>	<b>CGP001</b>
CGI/Perl: 1 Getting Familiar with Forms	cg1
CGI/Perl: 2 Building Programs	cg2
CGI/Perl: 3 Web Applications	cg3
CGI/Perl: 4 Interacting with Databases	cg4
<b>CIW Foundations 1D0-510</b>	<b>L_CIWF</b>
CIW Foundations 1D0-510: 1 IT Job Roles	_ci01
CIW Foundations 1D0-510: 2 Internet Access Infrastructure	_ci02
CIW Foundations 1D0-510: 3 Web Browsers	_ci03
CIW Foundations 1D0-510: 4 Electronic Mail	_ci04
CIW Foundations 1D0-510: 5 Networking and Internet Services	_ci05
CIW Foundations 1D0-510: 6 Communicating with Internet Technology	_ci06
CIW Foundations 1D0-510: 7 Web Browser Customizations	_ci07
CIW Foundations 1D0-510: 8 Internet Client Security Issues	_ci08
CIW Foundations 1D0-510: 9 Web Search Engines	_ci09
CIW Foundations 1D0-510:10 PIMs, File Transmissions, and Usage Issues	_ci10
CIW Foundations 1D0-510:11 Project Management Concepts	_ci11
CIW Foundations 1D0-510:12 Database Concepts	_ci12
CIW Foundations 1D0-510:13 Web Page Creation	_ci13
CIW Foundations 1D0-510:14 HTML and Graphics	_ci14
CIW Foundations 1D0-510:15 Web Page Design and Color	_ci15
CIW Foundations 1D0-510:16 HTML User-Input Forms	_ci16
CIW Foundations 1D0-510:17 HTML Frames	_ci17
CIW Foundations 1D0-510:18 XML and Server-Side Programming Languages	_ci18
CIW Foundations 1D0-510:19 Web Site Navigation and Accessibility	_ci19
CIW Foundations 1D0-510:20 Cascading Style Sheets (CSS)	_ci20
CIW Foundations 1D0-510:21 Extensible Hypertext Markup Language (XHTML)	_ci21
CIW Foundations 1D0-510:22 Web Technologies	_ci22
CIW Foundations 1D0-510:23 GUI HTML-Editing Software	_ci23
CIW Foundations 1D0-510:24 Web Site Performance Issues	_ci24
CIW Foundations 1D0-510:25 Web Site Planning	_ci25
CIW Foundations 1D0-510:26 Web Site Development and Maintenance	_ci26
CIW Foundations 1D0-510:27 Oral Web Site Presentation	_ci27
CIW Foundations 1D0-510:28 E-Commerce Technologies and Concepts	_ci28



## Technical Web Development Course List - March 2009

Series: Course Title	Acronym
CIW Foundations 1D0-510:29 Database Connectivity	_ci29
CIW Foundations 1D0-510:30 Service Providers	_ci30
CIW Foundations 1D0-510:31 The End User Experience/Site Creativity	_ci31
CIW Foundations 1D0-510:32 Copyright and Ethical Issues	_ci32
CIW Foundations 1D0-510:33 Basic Data Communications	_ci33
CIW Foundations 1D0-510:34 Networking Hardware	_ci34
CIW Foundations 1D0-510:35 IP Addresses	_ci35
CIW Foundations 1D0-510:36 Internet Servers	_ci36
CIW Foundations 1D0-510:37 Client Performance Issues	_ci37
CIW Foundations 1D0-510:38 Network-Aware System Maintenance	_ci38
CIW Foundations 1D0-510:39 Network-Based Client Operating Systems	_ci39
CIW Foundations 1D0-510:40 Wireless Networks	_ci40
CIW Foundations 1D0-510:41 Managing IT Careers	_ci41
<b>CIW Security 1D0-470</b>	<b>CIWSEC</b>
CIW Security 1D0-470: 1 Security Fundamentals	ciws01
CIW Security 1D0-470: 2 Attack Types and Encryption	ciws02
CIW Security 1D0-470: 3 Protocol Layers and Security	ciws03
CIW Security 1D0-470: 4 Firewalls	ciws04
CIW Security 1D0-470: 5 Operating System Security	ciws05
CIW Security 1D0-470: 6 Assessing and Reducing Risk	ciws06
CIW Security 1D0-470: 7 Security Auditing	ciws07
CIW Security 1D0-470: 8 Auditing and the Control Phase	ciws08
CIW Security 1D0-470: 9 Attack Detection and Response	ciws09
CIW Security 1D0-470:10 Auditing and Log Analysis	ciws10
<b>ColdFusion MX</b>	<b>CFUSMX</b>
ColdFusion MX: 1 Introduction and Installation	cfus01
ColdFusion MX: 2 Talking with the Database	cfus02
ColdFusion MX: 3 Displaying Data	cfus03
ColdFusion MX: 4 Programming and Application Framework	cfus04
ColdFusion MX: 5 Custom Tags and Building Blocks	cfus05
ColdFusion MX: 6 Using E-mail, Complex Data Types, and FTP	cfus06
ColdFusion MX: 7 Securing, Debugging, and Improving Application Performance	cfus07
ColdFusion MX: 8 Using Flash, Java, and XML	cfus08
ColdFusion MX: 9 Integration and Understanding Fusebox and FLiP	cfus09
ColdFusion MX:10 Functions, Tags, and Resources	cfus10
<b>Dreamweaver 8</b>	<b>DW8DEL</b>
Dreamweaver 8: 1 New Design Tools	dw8d01
Dreamweaver 8: 2 New Application Development Features	dw8d02
<b>Dreamweaver MX 2004</b>	<b>DW04MX</b>
Dreamweaver MX 2004: 1 Interface and Web Page Creation Basics	dw0401
Dreamweaver MX 2004: 2 Project Planning, Link Creation, and HTML Editing	dw0402
Dreamweaver MX 2004: 3 Images, Image Maps, and Assets	dw0403
Dreamweaver MX 2004: 4 Tables, Frames, and Framesets	dw0404
Dreamweaver MX 2004: 5 Dynamic HTML	dw0405
Dreamweaver MX 2004: 6 Advanced Behaviors and Forms	dw0406
Dreamweaver MX 2004: 7 Uploading Projects and Working with Templates	dw0407



Technical Web Development  
Course List - March 2009

Series: Course Title	Acronym
<b>Dreamweaver MX</b>	<b>DWEAMX</b>
Dreamweaver MX: 1 Introduction	dwea01
Dreamweaver MX: 2 Setting Up a Web Site	dwea02
Dreamweaver MX: 3 Designing the Site	dwea03
Dreamweaver MX: 4 Adding Graphics	dwea04
Dreamweaver MX: 5 Tables	dwea05
Dreamweaver MX: 6 Frames	dwea06
Dreamweaver MX: 7 Styles and CSS	dwea07
Dreamweaver MX: 8 Dynamic HTML	dwea08
Dreamweaver MX: 9 Advanced DHTML	dwea09
Dreamweaver MX:10 Multimedia Integration	dwea10
Dreamweaver MX:11 Dynamic Web Sites	dwea11
Dreamweaver MX:12 Forms and Interactivity	dwea12
<b>Dynamic HTML</b>	<b>DHT001</b>
Dynamic HTML: 1 DHTML and Style Sheets	dh1
Dynamic HTML: 2 Using JavaScript	dh2
Dynamic HTML: 3 Objects and Events	dh3
Dynamic HTML: 4 Styles and Content	dh4
Dynamic HTML: 5 Data from Other Sources	dh5
<b>Flash 8</b>	<b>FL8DEL</b>
Flash 8: 1 What's New to Basic	fl8d01
Flash 8: 2 What's New to Professional	fl8d02
<b>Flash MX 2004 ActionScript 2.0</b>	<b>AS20FL</b>
Flash MX 2004 ActionScript 2.0: 1 Object-Oriented Programming	as2001
Flash MX 2004 ActionScript 2.0: 2 Properties and Methods	as2002
Flash MX 2004 ActionScript 2.0: 3 Implementing Inheritance and Interfaces	as2003
Flash MX 2004 ActionScript 2.0: 4 Inter-Object Communications	as2004
Flash MX 2004 ActionScript 2.0: 5 Building User Interface Components	as2005
<b>Flash MX 2004</b>	<b>FL04MX</b>
Flash MX 2004: 1 Using the Interface and Importing Graphics	fl0401
Flash MX 2004: 2 Drawing, Painting, and Using the Library	fl0402
Flash MX 2004: 3 Creating Animation	fl0403
Flash MX 2004: 4 Using Shape Tween and Timeline Effects	fl0404
Flash MX 2004: 5 Using Sound and Layers	fl0405
Flash MX 2004: 6 Adding Symbol and Buttons	fl0406
Flash MX 2004: 7 ActionScrip, Behaviors, and Publishing	fl0407
<b>Flash MX ActionScript</b>	<b>ACTNSC</b>
Flash MX ActionScript: 1 Getting Started	actn01
Flash MX ActionScript: 2 Directing and Managing Movies	actn02
Flash MX ActionScript: 3 Using Variables, Properties, and Functions	actn03
Flash MX ActionScript: 4 Creating Objects and Interactive Elements	actn04
Flash MX ActionScript: 5 Working with Text, Buttons, and Menus	actn05
Flash MX ActionScript: 6 Statements, Expressions, and Testing	actn06
Flash MX ActionScript: 7 Adding Advanced Features	actn07
Flash MX ActionScript: 8 Finishing Touches	actn08



Technical Web Development  
Course List - March 2009

Series: Course Title	Acronym
<b>Flash MX</b>	<b>FLMXSH</b>
Flash MX: 1 Flash Overview	flmx01
Flash MX: 2 Animation	flmx02
Flash MX: 3 Text and Forms	flmx03
Flash MX: 4 Coordinated Animations	flmx04
Flash MX: 5 Sound and Music	flmx05
<b>FrontPage 2000</b>	<b>FTPG2K</b>
FrontPage 2000: 1 Creating Web Sites	ftpg01
FrontPage 2000: 2 Building Pages	ftpg02
FrontPage 2000: 3 Working with Images	ftpg03
FrontPage 2000: 4 Adding Spark to Your Site	ftpg04
<b>GUI Design</b>	<b>GUILIB</b>
GUI Design: 1 Planning an Interface	gu1
GUI Design: 2 Developing an Interface	gu2
GUI Design: 3 Designing Screen Elements	gu3
<b>Internet Marketing</b>	<b>INTMAR</b>
Internet Marketing: 1 The New Rules of Marketing	intm01
Internet Marketing: 2 Building a New Rules Marketing Strategy	intm02
Internet Marketing: 3 Developing a Content-Rich Web Site	intm03
Internet Marketing: 4 Online Marketing Tactics	intm04
<b>Java 1.2</b>	<b>JVVLIB</b>
Java 1.2: 1 Writing Java Programs	lv1
Java 1.2: 2 Java Programming Basics	lv2
Java 1.2: 3 Using Objects and Arrays	lv3
Java 1.2: 4 Creating Java Applets	lv4
Java 1.2: 5 Graphics and User Events	lv5
Java 1.2: 6 Putting Your Skills to Work	lv6
<b>Java 2 5.0 Programmer Certification 310-055</b>	<b>055JAV</b>
Java 2 5.0 Programmer Certification 310-055: 1 Overview	l_0501
Java 2 5.0 Programmer Certification 310-055: 2 Object-Oriented Concepts	l_0502
Java 2 5.0 Programmer Certification 310-055: 3 Java Core Packages	l_0503
Java 2 5.0 Programmer Certification 310-055: 4 Java AWT and JFC	l_0504
Java 2 5.0 Programmer Certification 310-055: 5 File Input/Output	l_0505
Java 2 5.0 Programmer Certification 310-055: 6 Object Serialization	l_0506
Java 2 5.0 Programmer Certification 310-055: 7 Threads, Exception Handling and Assertions	l_0507
Java 2 5.0 Programmer Certification 310-055: 8 Dates and Numbers	l_0508
Java 2 5.0 Programmer Certification 310-055: 9 Networking Java Applications	l_0509
Java 2 5.0 Programmer Certification 310-055:10 Generics and Collections	l_0510
Java 2 5.0 Programmer Certification 310-055:11 Database Connectivity Fundamentals	l_0511
Java 2 5.0 Programmer Certification 310-055:12 Key Topics and Features	l_0512
<b>Java 2 5.0 Programming</b>	<b>J250SE</b>
Java 2 5.0 Programming: 1 Fundamentals	j25001
Java 2 5.0 Programming: 2 Introducing Data Types and Operators	j25002
Java 2 5.0 Programming: 3 Program Control Statements	j25003
Java 2 5.0 Programming: 4 Classes, Objects, and Methods	j25004
Java 2 5.0 Programming: 5 More Data Types and Operators	j25005
Java 2 5.0 Programming: 6 More Methods and Classes	j25006
Java 2 5.0 Programming: 7 Inheritance	j25007



Technical Web Development  
Course List - March 2009

Series: Course Title	Acronym
Java 2 5.0 Programming: 8 Packages and Interfaces	j25008
Java 2 5.0 Programming: 9 Exception Handling	j25009
Java 2 5.0 Programming:10 Using I/O	j25010
Java 2 5.0 Programming:11 Multithread Programming	j25011
Java 2 5.0 Programming:12 Enumerations and Autoboxing	j25012
Java 2 5.0 Programming:13 Generics	j25013
Java 2 5.0 Programming:14 Applets and Events	j25014
<b>Java 2 Enterprise Design</b>	<b>J51310</b>
Java 2 Enterprise Design: 1 Enterprise Foundations	j51301
Java 2 Enterprise Design: 2 Modeling Components with JavaBeans	j51302
Java 2 Enterprise Design: 3 Enterprise Data and JDBC	j51303
Java 2 Enterprise Design: 4 Network and Web Communications	j51304
Java 2 Enterprise Design: 5 CORBA, RMI, and DCOM Communications	j51305
Java 2 Enterprise Design: 6 Naming, Directory, Trading, and Activation Services	j51306
Java 2 Enterprise Design: 7 Messaging and Transaction Services	j51307
Java 2 Enterprise Design: 8 Systems Assurance and Security	j51308
Java 2 Enterprise Design: 9 Java's Security Features	j51309
Java 2 Enterprise Design:10 Enterprise Web Enabling	j51310
Java 2 Enterprise Design:11 Java Servlets	j51311
Java 2 Enterprise Design:12 JavaServer Pages	j51312
Java 2 Enterprise Design:13 Enterprise Applications and Enterprise JavaBeans	j51313
Java 2 Enterprise Design:14 Advanced Enterprise JavaBeans and Application Integration	j51314
<b>Java 2 Programmer Certification 310-035</b>	<b>J25310</b>
Java 2 Programmer Certification 310-035: 1 Java and Object-Oriented Fundamentals	j25301
Java 2 Programmer Certification 310-035: 2 Declarations, Flow Control, and Exception Handling	j25302
Java 2 Programmer Certification 310-035: 3 Classes, Interfaces, Methods, and Garbage Collection	j25303
Java 2 Programmer Certification 310-035: 4 Threads	j25304
Java 2 Programmer Certification 310-035: 5 The java.lang Package	j25305
Java 2 Programmer Certification 310-035: 6 The java.util Package	j25306
Java 2 Programmer Certification 310-035: 7 GUI Components and Containers of the java.awt Package	j25307
Java 2 Programmer Certification 310-035: 8 Layouts and Event Handlers of the java.awt Package	j25308
Java 2 Programmer Certification 310-035: 9 Graphic and Image Elements of the java.awt Package	j25309
Java 2 Programmer Certification 310-035:10 The java.io Package	j25310
<b>Java Web Services</b>	<b>L_JAWS</b>
Java Web Services: 1 The Web Services Architecture	L_ja01
Java Web Services: 2 Creating and Hosting Web Services	L_ja02
Java Web Services: 3 Java and Web Services	L_ja03
Java Web Services: 4 The Simple Object Access Protocol (SOAP)	L_ja04
Java Web Services: 5 The Java APIs for SOAP Messaging (SAAJ)	L_ja05
Java Web Services: 6 Java API for XML Messaging (JAXM)	L_ja06
Java Web Services: 7 Web Services Description Languages (WSDL)	L_ja07
Java Web Services: 8 The Java API for XML-Based RPC (JAX-RPC)	L_ja08
Java Web Services: 9 Generating Web Services from Java Code	L_ja09
Java Web Services:10 Generating Java Web Services from WSDL	L_ja10
Java Web Services:11 Best Practices and Techniques	L_ja11
Java Web Services:12 EJB, JSP, and Web Services	L_ja12
Java Web Services:13 Service Lifecycle and Message Handlers	L_ja13
Java Web Services:14 SOAP Attachments	L_ja14
Java Web Services:15 Securing Web Services	L_ja15



Technical Web Development  
Course List - March 2009

Series: Course Title	Acronym
<b>JavaScript</b>	<b>HTL001</b>
JavaScript: 1 Start Using JavaScript	ht5
JavaScript: 2 Using JavaScript for Interactivity	ht6
JavaScript: 3 Using Advanced JavaScript	ht7
<b>Photoshop 7</b>	<b>PHOTOS</b>
Photoshop 7: 1 The Application and Its Elements	phot01
Photoshop 7: 2 Opening and Navigating Images	phot02
Photoshop 7: 3 Pixels, Image Sizes, and Color	phot03
Photoshop 7: 4 Saving and Printing	phot04
Photoshop 7: 5 The Paint Tools	phot05
Photoshop 7: 6 Modifying Images	phot06
Photoshop 7: 7 Cleaning Images and Undoing	phot07
Photoshop 7: 8 Making Selections	phot08
Photoshop 7: 9 Modifying Selections and Color Filling	phot09
Photoshop 7:10 Layers	phot10
Photoshop 7:11 Adding Type	phot11
Photoshop 7:12 Filters and Color Correction	phot12
Photoshop 7:13 Creating Graphics for the Web	phot13
<b>Photoshop CS</b>	<b>PHSHCS</b>
Photoshop CS: 1 Getting Started	phsh01
Photoshop CS: 2 Navigation and Layers	phsh02
Photoshop CS: 3 Selection and Color	phsh03
Photoshop CS: 4 Paint, Drawing and Text	phsh04
Photoshop CS: 5 Layer Styles and Filters	phsh05
Photoshop CS: 6 Adjustment Layers, Tools and Layer Masks	phsh06
Photoshop CS: 7 Image Output and Web Design	phsh07
<b>Photoshop</b>	<b>PHSLIB</b>
Photoshop: 1 Managing Graphics Files	ph1
Photoshop: 2 Colors, Brushes, and Printing	ph2
Photoshop: 3 Selecting and Retouching	ph3
Photoshop: 4 Text, Fills, and Actions	ph4
Photoshop: 5 Using Layers and Plug-Ins	ph5
Photoshop: 6 Manipulating Images	ph6
<b>PHP and MySQL</b>	<b>PHPSQL</b>
PHP and MySQL: 1 Installing Required Software	phps01
PHP and MySQL: 2 PHP Basics	phps02
PHP and MySQL: 3 Programming with PHP	phps03
PHP and MySQL: 4 Creating Dynamic Web Sites	phps04
PHP and MySQL: 5 SQL and MySQL Basics	phps05
PHP and MySQL: 6 Advanced SQL and MySQL	phps06
PHP and MySQL: 7 Error Handling and Debugging	phps07
PHP and MySQL: 8 Using PHP with MySQL	phps08
PHP and MySQL: 9 Developing Web Applications	phps09
PHP and MySQL:10 Cookies and Sessions	phps10
PHP and MySQL:11 Web Application Security	phps11
PHP and MySQL:12 Extended Topics	phps12
PHP and MySQL:13 Content Management Example	phps13
PHP and MySQL:14 User Registration Example	phps14
PHP and MySQL:15 E-Commerce Example	phps15



Technical Web Development  
Course List - March 2009

Series: Course Title	Acronym
<b>Running an Online Business</b>	<b>ECOMRC</b>
Running an Online Business: 1 Your E-Business	ecom01
Running an Online Business: 2 Getting Started	ecom02
Running an Online Business: 3 Influences on E-Commerce	ecom03
Running an Online Business: 4 Killer Apps	ecom04
Running an Online Business: 5 Developing Your E-Business	ecom05
Running an Online Business: 6 Real-Time and Data Mining	ecom06
Running an Online Business: 7 Lowering Your Business Costs	ecom07
Running an Online Business: 8 Customer Service and Payment	ecom08
Running an Online Business: 9 Marketing Your E-Business	ecom09
Running an Online Business:10 Advertising on the Internet	ecom10
Running an Online Business:11 Building Marketing Strategy	ecom11
Running an Online Business:12 Resource Planning	ecom12
Running an Online Business:13 Managing Your E-Business	ecom13
<b>Web Design &amp; Graphics</b>	<b>WBDSGR</b>
Web Design & Graphics: 1 Introduction to Design	wbds01
Web Design & Graphics: 2 Making Your Site Fast and Viewable	wbds02
Web Design & Graphics: 3 Building Your Site with Images	wbds03
Web Design & Graphics: 4 Building Your Site with Formatting	wbds04
Web Design & Graphics: 5 Using Other Tools	wbds05



Technical Web Development  
Course List - March 2009

Series: Course Title	Acronym
<b>Web Publishing and Design with HTML 4.01 and XHTML</b>	<b>HTMLXH</b>
Web Publishing and Design with HTML 4.01 and XHTML: 1 Getting Organized	html01
Web Publishing and Design with HTML 4.01 and XHTML: 2 Basics of HTML and XHTML	html02
Web Publishing and Design with HTML 4.01 and XHTML: 3 HTML, XHTML and Cascading Style Sheets	html03
Web Publishing and Design with HTML 4.01 and XHTML: 4 Advanced Cascading Style Sheets (CSS), Forms, and DHTML	html04
Web Publishing and Design with HTML 4.01 and XHTML: 5 Adding Interactivity and Multimedia with HTML and XHTML	html05
<b>WebSphere 7.0 with Rational Application Developer</b>	<b>L_WSRA</b>
WebSphere 7.0 with Rational Application Developer: 1 Introduction to Rational Application Developer	_ws01
WebSphere 7.0 with Rational Application Developer: 2 Programming Technologies Overview	_ws02
WebSphere 7.0 with Rational Application Developer: 3 Environment Setup and Preferences	_ws03
WebSphere 7.0 with Rational Application Developer: 4 Projects	_ws04
WebSphere 7.0 with Rational Application Developer: 5 Rational Unified Process (RUP) and Unified Modeling Language (UML)	_ws05
WebSphere 7.0 with Rational Application Developer: 6 Developing Java Applications	_ws06
WebSphere 7.0 with Rational Application Developer: 7 Developing Database Applications	_ws07
WebSphere 7.0 with Rational Application Developer: 8 Developing Graphical User Interface (GUI) Applications	_ws08
WebSphere 7.0 with Rational Application Developer: 9 Developing XML Applications	_ws09
WebSphere 7.0 with Rational Application Developer:10 Developing JSP/Servlet based Web applications	_ws10
WebSphere 7.0 with Rational Application Developer:11 Developing Struts-based Web Applications	_ws11
WebSphere 7.0 with Rational Application Developer:12 Developing Java Server Faces (JSF)-based Web Applications	_ws12
WebSphere 7.0 with Rational Application Developer:13 Developing Enterprise Generation Language (EGL)-based Web Applications	_ws13
WebSphere 7.0 with Rational Application Developer:14 Developing Enterprise Java Beans (EJB)-based Web Applications	_ws14
WebSphere 7.0 with Rational Application Developer:15 Developing Enterprise Java Beans (EJB)-based Web Applications	_ws15
WebSphere 7.0 with Rational Application Developer:16 Developing Web Services Applications	_ws16
WebSphere 7.0 with Rational Application Developer:17 Servers and Server Configuration	_ws17
WebSphere 7.0 with Rational Application Developer:18 Debug Local and Remote Applications	_ws18
WebSphere 7.0 with Rational Application Developer:19 Enterprise Application Deployment	_ws19
WebSphere 7.0 with Rational Application Developer:20 Review and Summary	_ws20
<b>WebSphere Studio Application Developer 5.0 &amp; J2EE</b>	<b>WSAD50</b>
WebSphere Studio Application Developer 5.0 & J2EE: 1 Overview	wsad01
WebSphere Studio Application Developer 5.0 & J2EE: 2 User Interface and Servlet Design	wsad02
WebSphere Studio Application Developer 5.0 & J2EE: 3 Servlet Development	wsad03
WebSphere Studio Application Developer 5.0 & J2EE: 4 JavaServer Pages Concepts and Development	wsad04
WebSphere Studio Application Developer 5.0 & J2EE: 5 Struts and XML/XSL Web Interfaces	wsad05
WebSphere Studio Application Developer 5.0 & J2EE: 6 Controller, Domain, and Data Mapping Design	wsad06
WebSphere Studio Application Developer 5.0 & J2EE: 7 Unit and Functional Testing	wsad07
<b>XML</b>	<b>XMLCOD</b>
XML: 1 Viewing and Understanding XML	xmlc01
XML: 2 Creating a Basic Document	xmlc02
XML: 3 Building DTDs & Checking Documents	xmlc03
XML: 4 Entities	xmlc04
XML: 5 The Document Object Model	xmlc05
XML: 6 CSS and XSL Style Sheets	xmlc06



## Course List- ECDL-ICDL

<b>Series: Course Title</b>	<b>Acronym</b>
<b>BCS Certificate for IT Users (Level 2) - Unit E</b>	<b>BCS2IT</b>
BCS Certificate for IT Users (Level 2) - Unit E: 1 Unit E - Using IT	bcs205
<b>European Computer Driving Licence 4.0 XP</b>	<b>E4XPDL</b>
European Computer Driving Licence 4.0 XP: 1 Concepts of Information Technology (IT)	e4xp01
European Computer Driving Licence 4.0 XP: 2 Using the Computer and Managing Files	e4xp02
European Computer Driving Licence 4.0 XP: 3 Word Processing	e4xp03
European Computer Driving Licence 4.0 XP: 4 Spreadsheets	e4xp04
European Computer Driving Licence 4.0 XP: 5 Database	e4xp05
European Computer Driving Licence 4.0 XP: 6 Presentation	e4xp06
European Computer Driving Licence 4.0 XP: 7 Information and Communication	e4xp07
<b>European Computer Driving Licence Version 4.0</b>	<b>ECD4XM</b>
European Computer Driving Licence Version 4.0: 1 Concepts of Information Technology (IT)	ecd401
European Computer Driving Licence Version 4.0: 2 Using the Computer and Managing Files	ecd402
European Computer Driving Licence Version 4.0: 3 Word Processing	ecd403
European Computer Driving Licence Version 4.0: 4 Spreadsheets	ecd404
European Computer Driving Licence Version 4.0: 5 Database	ecd405
European Computer Driving Licence Version 4.0: 6 Presentation	ecd406
European Computer Driving Licence Version 4.0: 7 Information and Communication	ecd407
<b>European Computer Driving Licence Version 4.5</b>	<b>EC45DL</b>
European Computer Driving Licence Version 4.5: 1 Concepts of Information Technology (IT)	ec4501
European Computer Driving Licence Version 4.5: 2 Using the Computer and Managing Files	ec4502
European Computer Driving Licence Version 4.5: 3 Word Processing	ec4503
European Computer Driving Licence Version 4.5: 4 Spreadsheets	ec4504
European Computer Driving Licence Version 4.5: 5 Database	ec4505
European Computer Driving Licence Version 4.5: 6 Presentation	ec4506
European Computer Driving Licence Version 4.5: 7 Information and Communication	ec4507
<b>International Computer Driving Licence 4.0 XP</b>	<b>I4XPDL</b>
International Computer Driving Licence 4.0 XP: 1 Concepts of Information Technology (IT)	i4xp01
International Computer Driving Licence 4.0 XP: 2 Using the Computer and Managing Files	i4xp02
International Computer Driving Licence 4.0 XP: 3 Word Processing	i4xp03
International Computer Driving Licence 4.0 XP: 4 Spreadsheets	i4xp04
International Computer Driving Licence 4.0 XP: 5 Database	i4xp05
International Computer Driving Licence 4.0 XP: 6 Presentation	i4xp06
International Computer Driving Licence 4.0 XP: 7 Information and Communication	i4xp07
<b>International Computer Driving Licence Version 4.0</b>	<b>ICD4XM</b>
International Computer Driving Licence Version 4.0: 1 Concepts of Information Technology (IT)	icd401
International Computer Driving Licence Version 4.0: 2 Using the Computer and Managing Files	icd402
International Computer Driving Licence Version 4.0: 3 Word Processing	icd403
International Computer Driving Licence Version 4.0: 4 Spreadsheets	icd404
International Computer Driving Licence Version 4.0: 5 Database	icd405
International Computer Driving Licence Version 4.0: 6 Presentation	icd406
International Computer Driving Licence Version 4.0: 7 Information and Communication	icd407

**International Computer Driving License 4.0 XP U.S**

International Computer Driving License 4.0 XP U.S.: 1 Concepts of Information Technology (IT)	<b>I4USXP</b> i4us01
International Computer Driving License 4.0 XP U.S.: 2 Using the Computer and Managing Files	i4us02
International Computer Driving License 4.0 XP U.S.: 3 Word Processing	i4us03
International Computer Driving License 4.0 XP U.S.: 4 Spreadsheets	i4us04
International Computer Driving License 4.0 XP U.S.: 5 Database	i4us05
International Computer Driving License 4.0 XP U.S.: 6 Presentation	i4us06
International Computer Driving License 4.0 XP U.S.: 7 Information and Communication	i4us07

**Total ECDL & ICDL courses: 43**